

Provider Relief Fund

Returning Funds Fact Sheet

Recipients of Provider Relief Fund (PRF) payments, under several circumstances, are required to return funds to the U.S. Department of Health and Human Services (HHS)/Health Resources and Services Administration (HRSA).

Who Must Return Funds

1. Providers who **rejected a payment** in the [PRF Application and Attestation Portal](#).
2. Providers with **remaining unused funds** that cannot be expended on allowable expenses or lost revenues attributable to coronavirus by the applicable deadline to use funds for each reporting period.

Timeframe to Return

Funds must be returned within:

1. **15 calendar days** of rejecting a PRF payment in the [Application and Attestation Portal](#); or
2. **30 calendar days** after the end of the applicable **Reporting Time Period**, as explained in the [Notice of Reporting Requirements](#), or [applicable grace period](#).

Failure to Return Funds

HRSA will pursue enforcement actions – **including repayment and/or debt collection** – for any unreturned Provider Relief Fund payments.

ACH Returns

Returning partial or total PRF payments is a two-part process:

1. Complete **an online form** via the [Return Unused PRF Funds Portal](#).
2. **Transfer the funds** via Pay.gov or via check. Refer to the [instructions for returning unused funds](#).

Returning Interest Earned

If Provider Relief Fund payments were held in an interest-bearing account, the provider must return the accrued interest associated with the amount being returned to HHS. Steps for returning accrued interest can be found in the [Frequently Asked Questions](#).

Check Returns

Refund checks for the full amount should be made payable to [HRSA](#) and mailed via United States Postal Service (USPS) to:

*United Health Group
Attn: Provider Relief Fund
PO Box 31376
Salt Lake City, UT 84131-0376*

All checks and correspondence relating to the return of PRF funds must include:

- *Provider's Name;*
- *Tax Identification Number (TIN); and*
- *CMS Certification Number (CCN).*

TIN's should be clearly written on the check or included within a corresponding letter. Information on returning partial payments by check can be found in the [Unused Funds FAQs](#)

**FedEx and UPS cannot be used with this PO-Box.*

More Information

Provider Support Line: (866) 569-3522, for TTY dial 711. Hours of operation are 8 a.m. to 10 p.m. CT, Monday thru Friday.

PRF Webpage: www.hrsa.gov/provider-relief